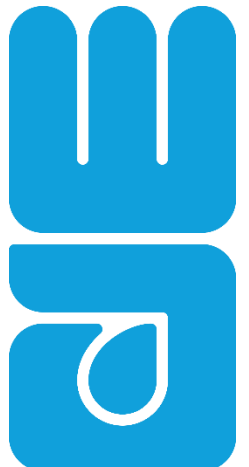


WaterAid: An Overview

Ellen Greggio

Programme Advisor – Monitoring and
Mapping

11 October 2019



WaterAid

Who we are





**One WaterAid.
Three goals.**

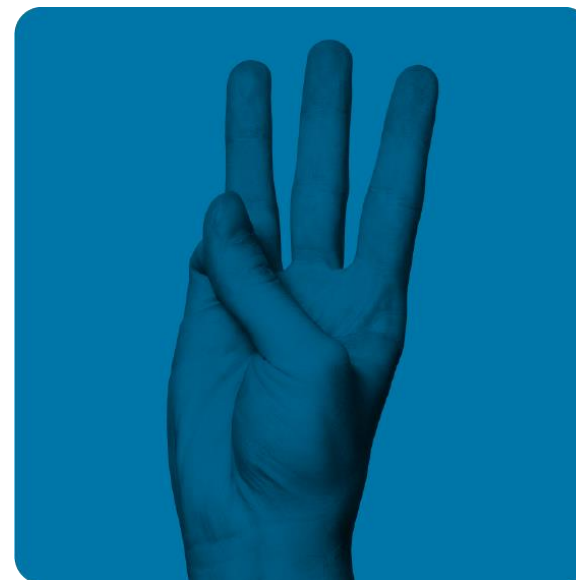


Our history



Our vision

WaterAid's vision is a world where everyone, everywhere has safe water, sanitation and hygiene.



Our mission

WaterAid's mission is to transform the lives of the poorest and most marginalised people by improving access to safe water, sanitation and hygiene.



Our values

Everything we do is shaped by six values: Accountability; Collaboration; Courage; Innovation; Integrity; Respect



WaterAid/ Sibtain Haider



2 billion people don't have a decent toilet of their own.

(WHO/UNICEF Joint Monitoring Programme (JMP) Report 2017)



WaterAid/ Dennis Lupenga



785 million people don't have clean water close to home.

(WHO/UNICEF Joint Monitoring Programme (JMP) Report 2017)



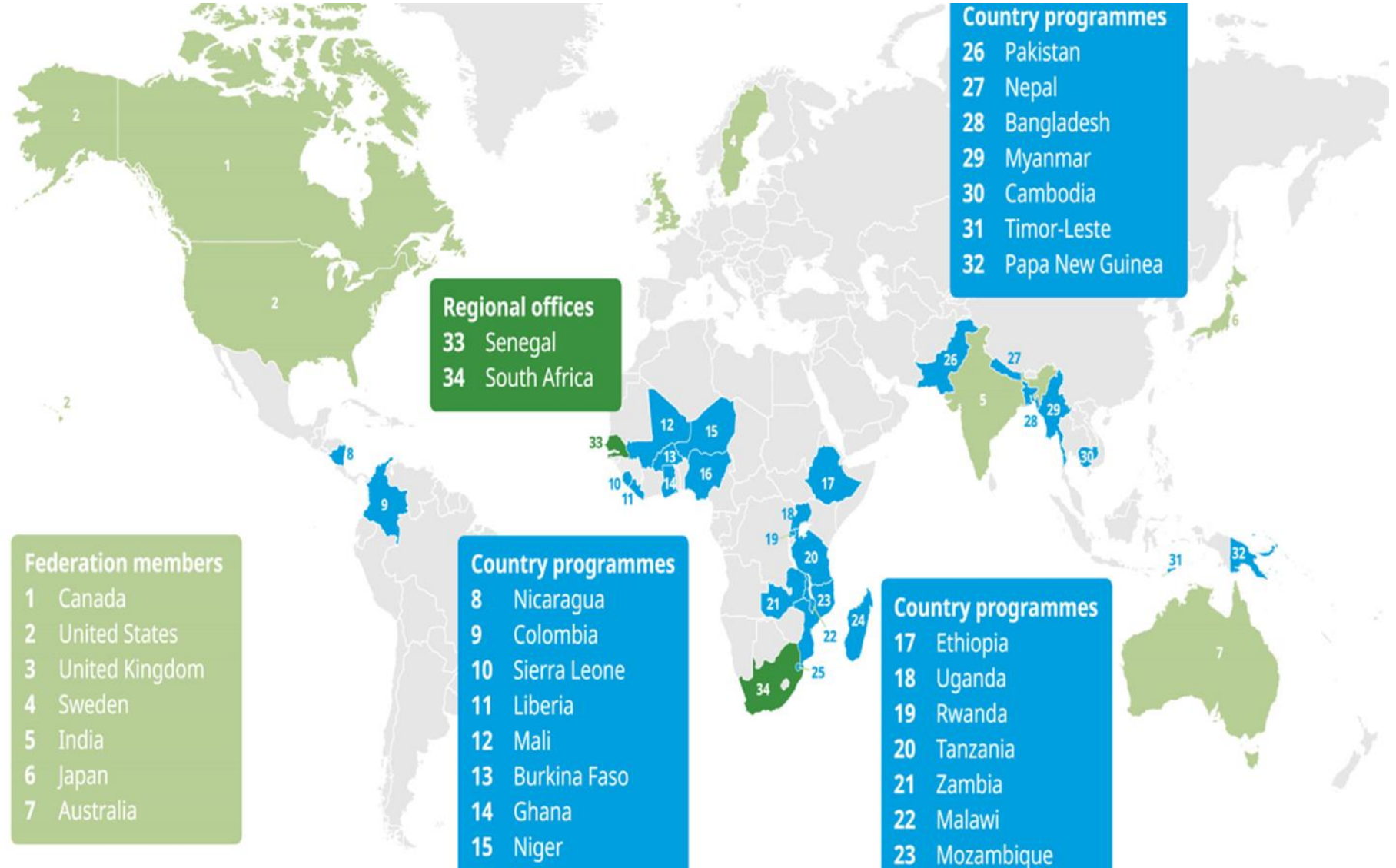
800 children under 5 die every day from diseases related to a lack of access to WASH
(WASHWatch.org)

Where we work





Where we work



How we are funded

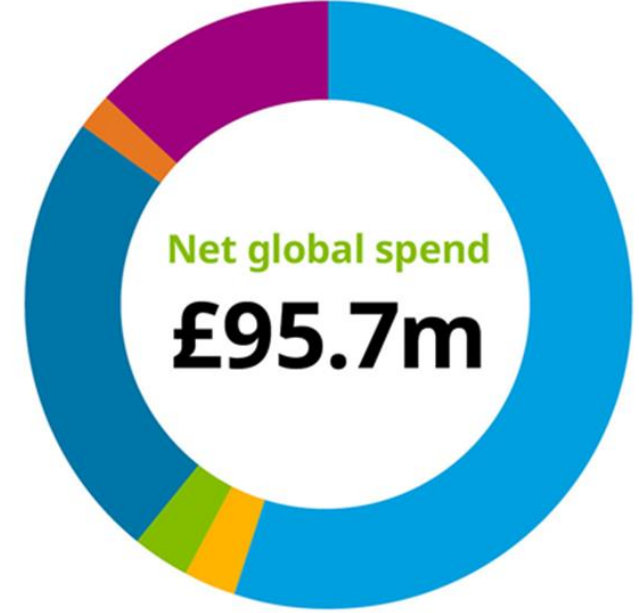




Financial Summary 2017-18



- Individuals 47%
- Major donors, trusts and corporate 30%
- Institutions 23%



- Programmes 55%
- Policy and campaigns 3%
- Communications 3%
- Fundraising 24%
- Depreciation, foreign exchange and other costs 2%
- Governance, finance, IT, people and organisational development 13%



Institutional Funders



International

- European Commission
- UNICEF
- World Health Organization
- World Bank

Foundations

- H&M Foundation
- HSBC Holdings Plc
- Conrad N. Hilton Foundation
- Bill & Melinda Gates Foundation
- One Drop Foundation
- Players of People's Postcode Lottery
- Swedish Postcode Lottery

Government

- UK Department for International Development
- Swedish International Development Agency
- Australian Department of Foreign Affairs and Trade
- Global Affairs Canada
- United States Agency for International Development
- Japanese Internal Cooperation Agency



Corporate Partners



BELU

SOFIDEL
Endless care, innovative life.

AVEDA
THE ART AND SCIENCE OF PURE FLOWER AND PLANT ESSENCES



DIAGEO

H&M



SWAROVSKI
FOUNDATION

GAP

**Soaper
Duper**



Water Sector Partners



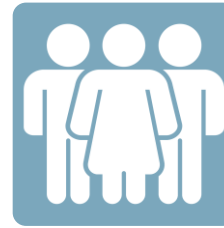
UK

- All water and sewerage utilities
- Regulators
- Trade Press
- Engineering Contractors
- Institute of Civil Engineers
- Chartered Institute of Water and Environment Management

Global

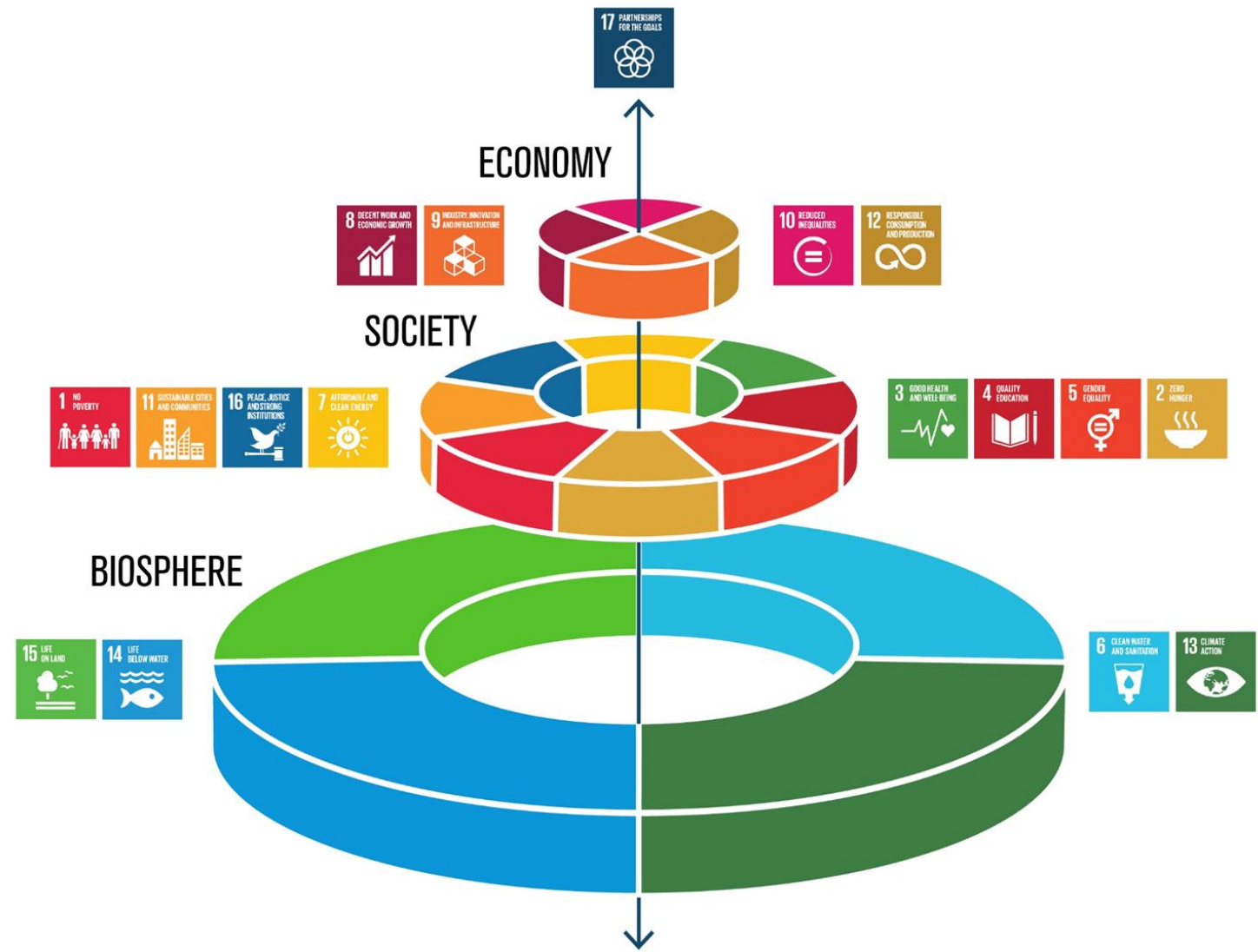
- Most Australian water utilities
- Arup
- Grundfos
- Mott Macdonald
- Skanska
- International Water Association

What we do





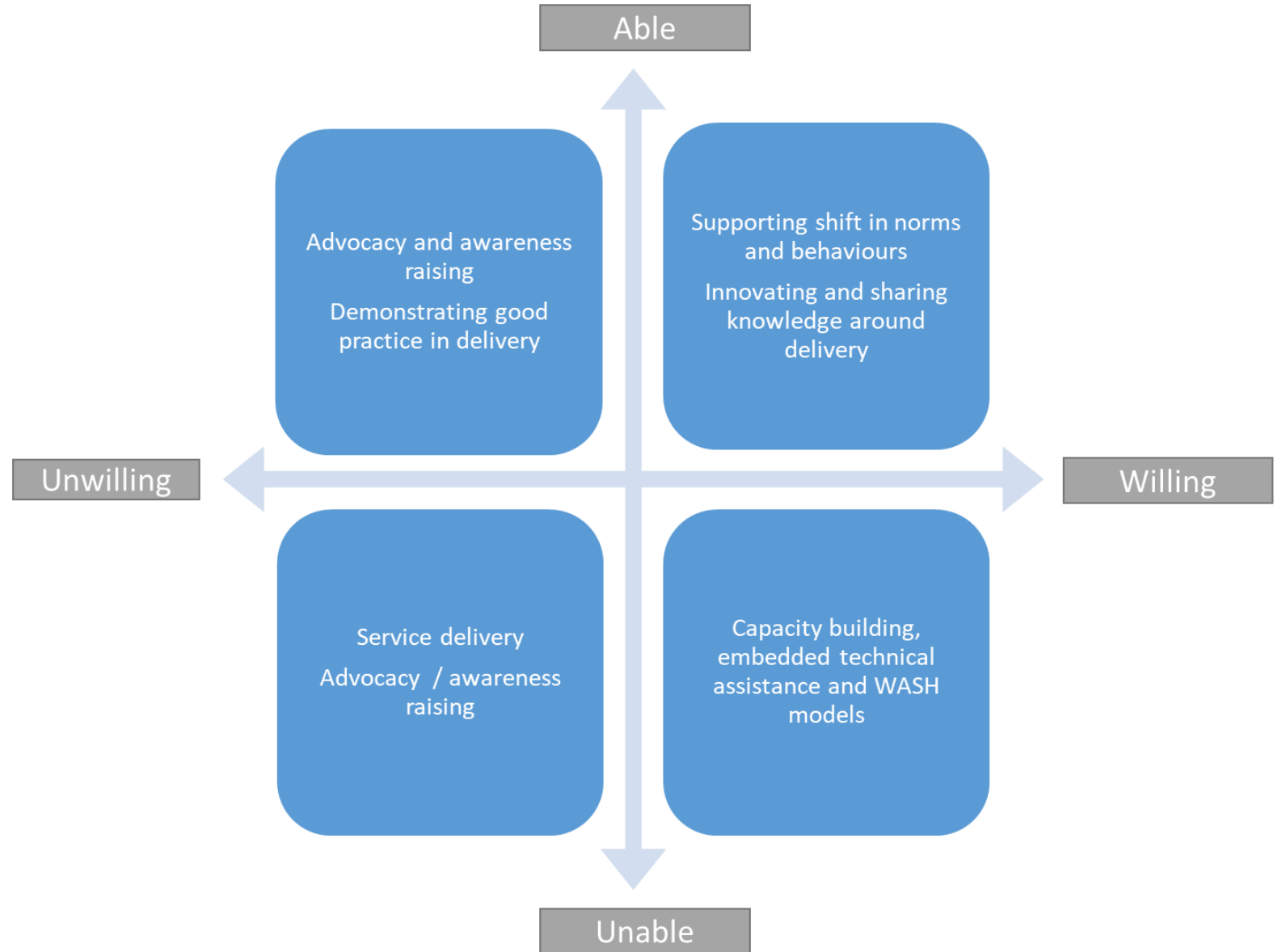
The Sustainable Development Goals



Graphics



Political Economy Analysis





Our Global Priorities



Inequalities



Integration



Hygiene



Sustainable Services

Sector strengthening for sustainable services

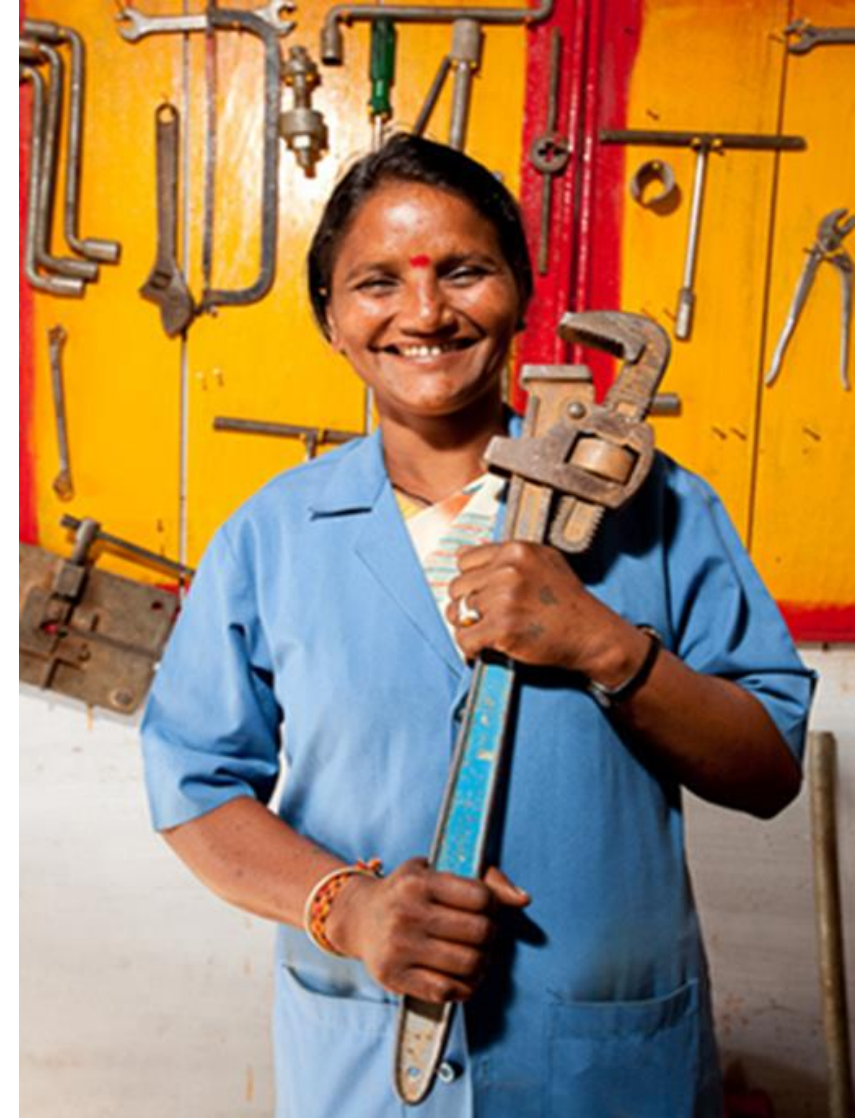




THE WASH enabling environment



- Political Leadership
- Institutional Arrangements
- Strategic Planning
- Sector Coordination
- Financing
- Monitoring and review
- Accountability
- Service Delivery





External operating challenges



- Rapid, unplanned urbanisation
 - Population growth
 - Increasing demand (domestic/industrial/Agricultural)
 - No provision for sanitation, drainage or solid waste
 - Disparities between primary and secondary cities
 - Encroachment on water sources
- Climate change
 - Catastrophic events
 - Shifting rainfall patterns
 - Population movements
 - Regional conflict
- Environmental degradation
 - Deforestation
 - Groundwater depletion
 - Raw water contamination



Internal operating challenges



- Ageing infrastructure
- Customer trust
- Access to finances
- Access to skills & staff retention
- Data collection & analysis
- Reliability of power supplies
- Appropriate technology
- Available supply chains





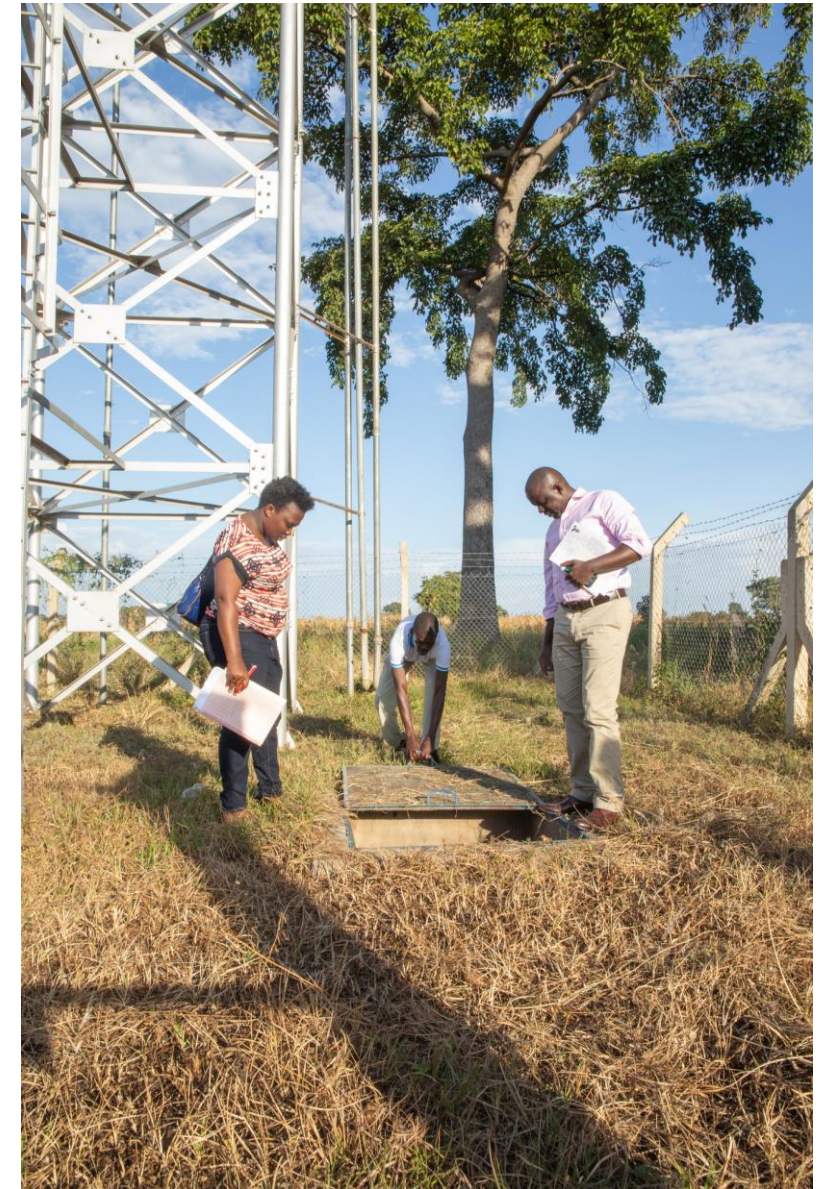
Water Operator Partnerships



Water Operators' Partnerships (WOPs) are peer support partnerships between water and sanitation utilities.

WOPs work by harnessing the skills, knowledge and goodwill within a 'mentor' utility to build the capacity of another utility – the 'mentee' – that needs assistance or guidance.

Through mentorship, WOPs progressively strengthen and empower the mentee operator on management, financial and technical levels to implement operational and organizational changes that will lead to better and more sustainable services.





Water Operator Partnerships

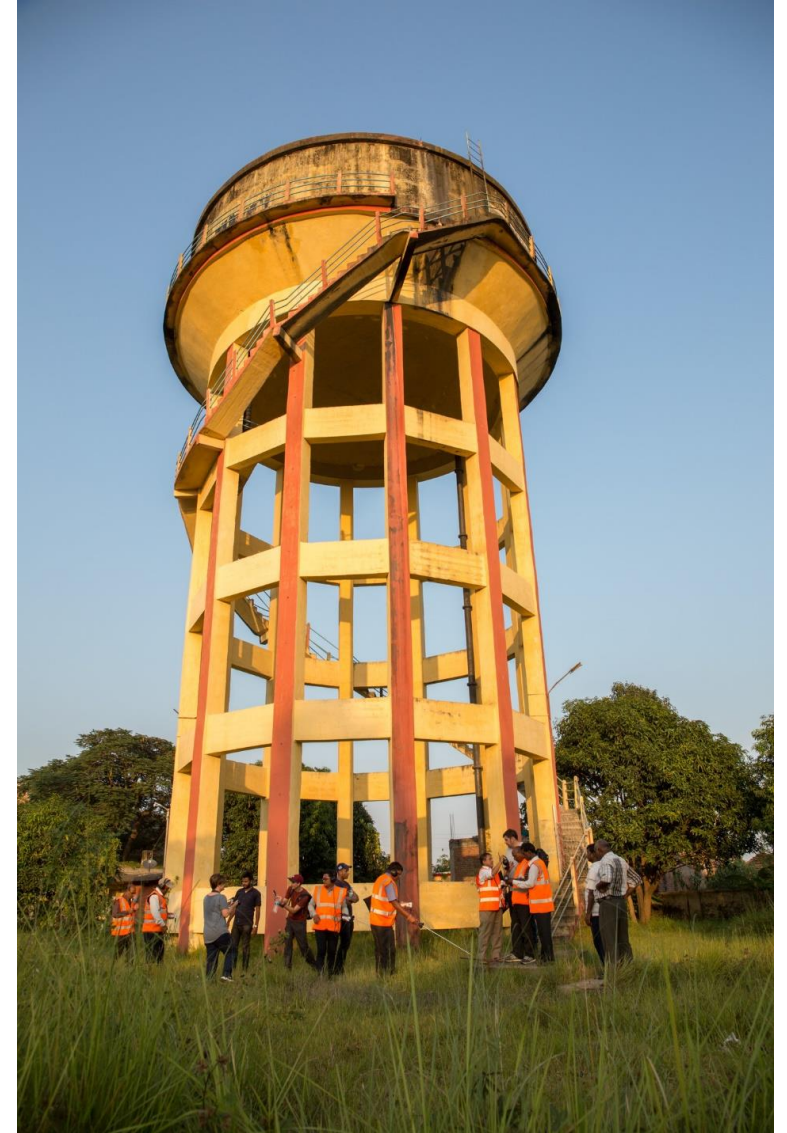


UK

- Yorkshire Water with twenty small towns in Ethiopia
- Anglian Water with Nepal Water Supply Corporation
- Thames Water with Central Region Water Board, Malawi
- Welsh Water with Eastern Umbrella of Water and Sanitation, Uganda

Non-UK

- National Water and Sewerage Corporation, Uganda with Nkana and Mulonga Water, Zambia
- Water Services Association of Australia with Water Papua New Guinea





The Twenty Towns Project



30% average NRW reduction

32% increase in new customer connections

Pro-poor tariffs and payment mechanisms introduced

Complaint response times reduced from days to hours

SFDs and related business plans introduced

Additional funding leveraged

National scale up underway





EU-WOPS Programme



Objectives

- Strengthen the capacity and operational performance of beneficiary utilities in developing countries to make local achievements toward the Sustainable Development Goals
- Facilitate the flows of needed investments towards beneficiary utilities.
- Increase the overall coordinated capacity and enabling environment for European utilities and institutions to lead Water Operators' Partnerships

Funding windows

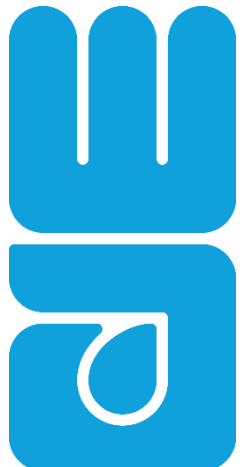
- Emerging WOPs - This WOP window is destined for new WOPs
- Mature WOPs - This WOP window will be destined to build on initial results generated by recent or ongoing of ongoing WOPs.

Thank you!

www.wateraid.org



WaterAid/ Photographer name



WaterAid



Opportunities to leap frog



- Non-sewered/on-site sanitation
- Resource reuse
 - Agriculture
 - Fuel/power generation
 - Wastewater reuse
- Data collection & analysis
 - Remote sensing
 - Sensors and chip based analysis
 - Utility on a phone





JMP water ladder



SAFELY MANAGED

Drinking water from an improved water source which is located on premises, available when needed and free from faecal and priority chemical contamination

BASIC

Drinking water from an improved source, provided collection time is not more than 30 minutes for a roundtrip including queuing

LIMITED

Drinking water from an improved source for which collection time exceeds 30 minutes for a roundtrip including queuing

UNIMPROVED

Drinking water from an unprotected dug well or unprotected spring

SURFACE WATER

Drinking water directly from a river, dam, lake, pond, stream, canal or irrigation canal

Clean water: basic and safely managed

